

**GOVERNMENT OF INDIA
LABOUR
LOK SABHA**

UNSTARRED QUESTION NO:4253
ANSWERED ON:16.04.2001
PENDING CASES OF EPF
THAAWAR CHAND GEHLOT

Will the Minister of LABOUR be pleased to state:

- (a) the total number of cases pertaining to Employees Provident Fund (EPF) pending for finalisation during the last three years;
- (b) the reasons for their pendency; and
- (c) the steps being taken by the Government to dispose of the said cases to avoid inconvenience to the Employees?

Answer

MINISTER OF STATE FOR LABOUR AND EMPLOYMENT (SHRI MUNI LALL)

(a) : The requisite information from April 97 to March 2000 is as under:-

Year	No. of cases
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1997-98	14,056
1998-99	11,998
1999-2000	8,677

(b) & (c) : The Provident Fund claims complete in all respects are required to be settled within 30 days from the date of their receipt in the concerned Employees Provident Fund Office. However sometimes settlement of P F claims is delayed due to incomplete application forms, lack of succession certificate, photographs etc. In order to provide prompt service to the EPF subscribers, a massive computerization programme has been launched in the EPF Organisation. The Grievance Redressal Machinery has been strengthened and activated so as to ensure prompt settlement of P F claims. The vigilance machinery of the EPF Organisation has also been strengthened and prompt action is taken against the officials indulging in malpractices in settlement of P F claims. Pendency of PF claims is being periodically monitored through an Annual Business Plan at the headquarter of the EPF Organisation.